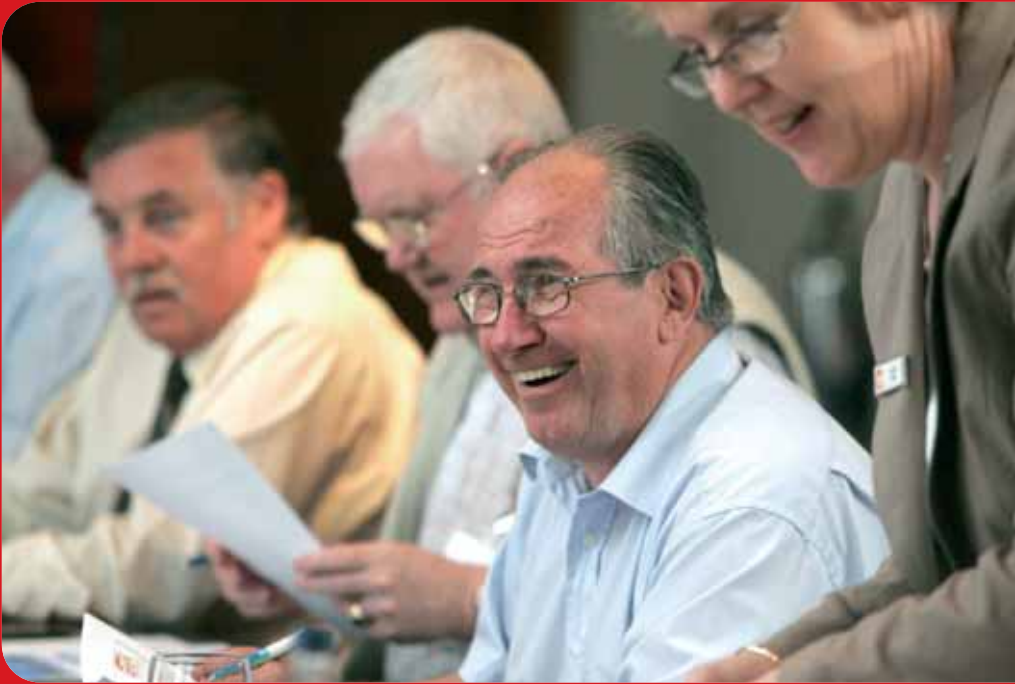


Your Guide to

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# Getting involved



Better homes, better lives



## Getting you involved

We are committed to delivering excellent housing services that reflect your needs and aspirations. We are also committed to taking on board your opinions about how we do this, which is why tenant participation lies at the heart of everything we do. Your feedback on issues like repairs and customer service is really important to us.

We want to make it as easy as possible for you to get involved and tell us what you think of the services we provide to you. This way you can influence decisions affecting your home and your community.



## How to get involved

There are lots of different ways for you to get involved:

- Your local housing committee
- Registered Tenant Organisations (RTOs)
- RTO Group
- Tenant Panel
- Customer Review teams
- Events
- Active Learning for Residents initiative



## Contact us

You can contact us by phone, email or standard mail using the details below:

**Telephone:** 0141 274 5603/6553

**Email:** [consultation@gha.org.uk](mailto:consultation@gha.org.uk)

## Tenant Participation

Glasgow Housing Association

Granite House

177 Trongate

Glasgow G1 5HF

**FSC Logo**

The Glasgow Housing Association Limited is a not-for-profit housing association registered under the Industrial and Provident Societies Act 1965, registered no. 2572R(S). It is also recognised by HM Revenue and Customs as a Scottish charity (SC034054) and is registered with Communities Scotland under the Housing (Scotland) Act 2001 as a registered social landlord, no. 317. Registered office: Granite House, 177 Trongate, Glasgow G1 5HF. VAT registration no. 796 7094 66. March 2008.

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