

# HOW WE HAVE PERFORMED 2008 / 2009

# RENTAL INCOME

	Target	Actual
<b>Sitting Tenant Arrears</b>	£236,338	£239,991
<b>Former Tenant Arrears</b>	£155,102	£91,441

A high percentage of our customers receive support in paying their rent through Housing Benefit, our total rental income is £8,288,820, of this £5.7 million comes from Housing Benefit.

# CAPACITY PLANNING

	Target	Actual
<b>Temporary Furnished Flat</b>	20	20
<b>Asylum Services</b>	15	15

Once again GWTP has contributed to the GHA citywide contractual obligation by providing houses for the purpose of temporary furnished and asylum seeker flats.

# Letting / Turnover Rate

	Target	Actual
<b>% of houses let within 4 weeks</b>	60%	80%
<b>% of houses lets greater 4 weeks</b>	40%	20%
<b>Lost rent due to unoccupied houses</b>	£367,081.00	£86,185.80

During 2008 / 2009 the following number of lets were made

	Number	%
Transfer	48	27
Waiting List	64	35
Homeless	56	31
Other	11	7
Total	179	100