

# GREAT WESTERN Tenant Partnership

Minute of Full Board Meeting held on Tuesday 2 March 2010  
In GWTP Office, 46 Munro Place

## **Present**

|                   |                |
|-------------------|----------------|
| Kate Walker       | Tenant Member  |
| Ann O'Brien       | Tenant Member  |
| George Campbell   | Tenant Member  |
| John McGlynn      | Tenant Member  |
| Gordon Bulman     | Tenant Member  |
| Ann McLean        | Tenant Member  |
| Stuart Currie     | Tenant Member  |
| Margaret Aird     | Tenant Member  |
| Ann Kilgour       | Owner Member   |
| Lillian Woolfries | Owner Member   |
| Margaret McGrow   | Owner Member   |
| Chris Kelly       | General Member |

## **In Attendance**

|                |                           |
|----------------|---------------------------|
| Martin McNulty | Community Housing Manager |
| Colin Walker   | Estate Co-ordinator       |
| Sophia Hassan  | Minute Taker              |

### **1. Apologies**

|                |                |
|----------------|----------------|
| Anne McTaggart | General Member |
|----------------|----------------|

### **2. Expression of Interest**

None declared

### **3. Previous Minutes**

The previous minutes of 2 February was proposed as an accurate record of the meeting by John McGlynn and seconded by Ann Kilgour.

### **4. Matters Arising**

Kate advised Board members that Stuart has joined the Board as a Casual Tenant Member until he is elected onto the Board. Kate asked someone to propose and second the proposal. Margaret McGrow proposed and Ann McLean seconded.

Margaret Aird asked what the situation is in relation to Glasgow Gold Membership renewal. Colin stated that there is a backlog throughout the city.

Colin highlighted that Kate, Ann Kilgour and Lillian would be representing the Board at the Chartered Institute of Housing 3 day Conference. Colin, Martin and Pauline would be representing the staff at GWTP.

Lillian highlighted that the meeting held on 19 December 2010 should be 19 December 2009. This would be amended.

Margaret Aird asked about the content of the letters that Kate read out to the Board as she was not at the last Board meeting. Kate advised this was in relation to the outcome of the meeting with Maureen Dowden (GHA Customer Engagement Team) regarding the area regional committees.

Ann Kilgour asked if the LHO has received funding from the Scottish Housing Regulator in relation to the Aspiring Young Women's Programme. Colin advised that he and Debbie Gibson (Wider Action) need to meet with the regulator to discuss this project.

Colin informed the Board that he would give a breakdown of the LHO's customers who have benefited from the project.

Martin also asked that a copy of the Aspiring Young Women Research Report (December 2009) is given to every Board member.

## **5. Correspondence**

A list containing all the correspondence received in the last month was distributed to the Board. Board Members were asked to note that if any member is interested in the events they should contact Colin.

- SFHA Housing Scotland Magazine
- SFHA Annual Report 2009
- SFHA Event: Fit for the Future – Tuesday 30 March 2010, Dunblane Hydro
- EVH Social Employers Conference 2010: Not Just Another Conference - 17 June 2010, 29 Royal Exchange Square, Glasgow
- EVH Minutes – Monday 1 February 2010
- Letter from GHA asking for feedback in relation to the Burns Supper
- SHARE Newsletter
- SHARE information leaflet for committee members
- Brechin Tindal Oatts Solicitors (BTO) Newsletter "Accommodate"
- Brechin Tindal Oatts Solicitors (BTO) Newsletter "Employment News"
- Brechin Tindal Oatts Solicitors (BTO) Social Housing Seminars Spring 2010
- HM Harper Macleod LLP: National Housing Conference – Wednesday 24 March 2010, Doubletree Dunblane Hydro
- Aspiring Young Women – Research Report December 2009
- Letter from the Secretary of Peterson Park RA regarding Active Seniors Day in the Park – Tuesday 8 June 2010

Colin highlighted that Tenant Participation Grant is not received until May / June. The Board agreed to donate £250 to the RTO for the Active Seniors Event. This will be subject to when the grant is received. Colin further advised that this will be incorporated into next year's Tenant Participation Action Plan.

## **6. Membership Applications**

Total Applications = 9  
All Tenant Members

## **7. Sub Committee Minutes**

### Housing Management Sub Committee – 17/11/09

Margaret Aird asked how a house is bought back by the GHA. Kate highlighted that this is done in exceptional cases. Chris stated that this is a government mortgage to rent scheme. He explained that the government supports housing organisations in buying back properties from home owners who have got into mortgage difficulties.

### Finance Sub Committee – 17/11/09

Colin highlighted that the Tenant Participation Grant for the Ancaster Lunch was match funded by Glasgow Gold. £350 was received from the Glasgow Gold Team.

### Repairs and Investment Sub Committee – 08/12/09

Martin highlighted that additional funding has been made available this year for disabled adaptations which has allowed the partnership to clear all off the waiting list cases.

## **8. Delegate Reports**

Minutes of the Owners Forum Meeting held on Wednesday 13 January 2010 were distributed to Board members.

The issue of GHA(m) rebranding was discussed. It was suggested that GHA(m) should become GHA(f), that factoring should be used instead of management. Colin stated that consultation has taken place with certain groups in relation to the rebranding. Another suggestion highlighted in the minutes of the Owners Forum Meeting was “GLOW”.

Ann Kilgour asked if subletting a GHA property is a problem. Margaret advised that it is. Colin highlighted that subletting has taken place in Keal. Keal RA has invited GCAS to there meetings. GCAS has a dedicated team who deal with matters arising in such properties.

## **9. Staff Consultation 2010**

Colin presented a Staff Consultation 2010 document to the Board. This highlights the new structure for GHA. This was discussed in detail with the Board.

No issues were raised.

## **10. LHO Conference 2010**

Colin presented a scoping document to the Board highlighting the itinerary for the LHO Conference 2010. Colin went though this with the Board.

George asked if a comfort break could be fitted within the morning sessions. This would be looked at.

Martin reminded the Board that Jackie Morris (West Shared Services Manager) and Alex McGuire (Director of Housing & Customer Service) have been invited to the Conference.

The new CHM has also been invited to the conference. Martin is awaiting confirmation if they will be able to attend.

#### **11. Neighbourhood Management Strategy 2009 draft**

Colin advised the board that there are 5 questions within the consultation document that need to be answered. This will be sent to Maureen Dowden (Customer Engagement Team) in Granite House. The questions were as follows:

1. Do you agree with the principles and ethos of the strategy document? Yes
2. Are the outcomes we propose to deliver a quality environment for our customers the right ones? Yes
3. Do you agree with our Neighbourhood Strategy Service Standards? Is there anything missing? We would wish for blocks and tenements
4. Are the 3 key strands – improved environment, improved cleansing and improved safety – sufficiently clear and comprehensive to deliver the strategy's proposed outcomes? Yes
  - b What more could we add or change to improve these? Better communication
- 5 For neighbourhood management to be effective GHA needs to work in partnership with our key stakeholders, how can this be achieved? Regular area walkabouts with residents and community representatives. Accommodate for services provided. Speak to RTO's and Boards.

#### **12. AOCB**

None

#### **15. Date of next meeting**

The next Board meeting will be held on Tuesday 6 April 2010 @ 09:30 in Munro Place.